



Accessorial Charges

January 01, 2026

Transportation

- Fuel surcharge rate is calculated internally and published weekly. Any shipments over 10,000 lbs will be rated at full truck load fuel surcharge.
- FTL detention is charged out at \$97.90 per hour after the 2 hours allotted free time, billed out in ¼ hour increments.
- 3-Ton Hourly Rate \$76.30 per hour plus FSC (1 hour minimum)
- Tractor Trailer Rate \$97.90 per hour plus FSC (1 hour minimum)
- LTL detention is charged out at \$97.90 per hour in ¼ hour increments, after the allotted free time.
 - 1-3 pallets 30 minutes of free time
 - 4-11 pallets 1 hour of free time
 - 11 pallets and up 2 hours of free time
- COD Collection charge is \$25.00 per order.
- Attempt Delivery charge for a 3-ton truck is \$38.15 per attempted delivery plus FSC.
- Attempt Delivery charge for a tractor/trailer is \$97.90 per attempted delivery plus FSC.
- Attempt Delivery charge into Loblaw's Regina is based on the cost incurred.
- Loblaw Surcharge freight charges @ 39.89%, maximum charge \$132.95.
- Hand bombing (store front delivery) is billed out at \$59.98 per hour, 1 hour minimum.
- Tailgate is billed out at \$59.98 for 2 pallets or less, \$15.76 per each additional pallet.
- FCL TGP sorting charges (1-2 \$53.50)/ (3-8 \$109.00)/ (9-17 \$140.00)/ (18 +skids \$153.00).
- Swampers are billed out at \$57.00 per hour.
- Hot Shot is \$4.05 per running miles plus FSC.
- When a customer requests a pickup of multiple temperature commodities and will not move existing freight for realignment of temperature zones an additional \$125.00 charge may be applied to cover additional costs incurred.
- Weekend and Holiday requests for service will be subject to 1.5 times to regular rate.
- Bob Cat \$51.50 per order.

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Aero Delivery is the leading provider of refrigerated transportation and warehousing services.



Fines and Claims

- Aero Delivery Ltd will not undertake liability for any cost or penalties arising from late deliveries or missed appointments.
- Maximum carrier Liability is \$2.00 per pound unless a declared value is stated on the Bill of Lading.
- All claims must be submitted to Aero Delivery within 7 days of delivery. After 7 days it will be based on the discretion of a Manager at Aero Delivery.
- Once you have been advised of an OS&D from your shipment you will have 72 hrs to advise disposition, otherwise freight will be disposed of at your expense.
- When Aero Delivery is asked to dispose of product, all costs associated with the disposal will be billed back to the customer asking for the service.
- Claim valuation must be in excess of \$80.00 per bill for payment consideration.
- When drivers are not allowed on the dock for loading or unloading of products, Aero Delivery will not accept claims that are related to product count or product integrity.
- Aero Delivery accepts no liability for “deep frozen” products such as ice cream; these types of products are transported at shipper’s risk.

Warehousing

- Crossdocking rate is \$18.00 per pallet.
- When Aero is required to break down and re-sort pallets on our docks as per specific instructions of either shipper or consignee before delivery to the end customer, a fee of \$25.00 per pallet handling may apply.
- For any calls after regular hours (6am to 5pm Mon to Fri, 6am to 12pm Sat and Sun) there is a \$197.50 call in fee in addition to rates.

Extreme Cold

- Aero Delivery Ltd. makes every effort to provide the best service possible with the resources we have. However, there are some conditions that are beyond our control. We take all steps necessary to minimize the risk of exposure to the cold but cannot always ensure proper coverage due to mechanical limitations and certain extreme temperatures.
- Aero Delivery Ltd. will respectfully ask all shippers to shop their entire product at “Shipper’s Risk” when the outside temperatures fall below -30 degrees C with a wind chill. In situations with extreme temperatures, we feel we need to share the risk associated with moving temperature sensitive freight.

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Administration

- A \$35.00 appointment fee will be applied to all orders that require one or more of the following
 - When a delivery appointment time is required
 - When there is a one hour or less delivery window required.
 - When Aero Delivery is required to book a delivery/pick-up appt (online portals or phone)
- Pick-up cancellations are subject to applicable charges as per costs incurred.
- It is the responsibility of the ordering customer to indicate if a shipment is prepaid or collect beyond, without properly confirming this, all shipments will be entered as prepaid and billed to the ordering party.
- Live time pick-up and delivery notifications and times are available via email as completed. To receive these notifications please ensure that you have the correct email addresses on file with us; dispatch and invoicing teams are no longer able to send load status requests.
- PODs are included with invoices after deliveries are completed.
 - Resending PODs or invoices may be subject to a \$25.00 admin fee based on frequency of request.
- An administration fee may be applied to non-standard requests.
 - Standard service includes building order, pick-up and delivery, and emailed invoices with scanned POD.
 - Standard Invoice upload to portals is \$5.00 per invoice
 - Pricing may vary depending on request

Any accessorial not listed may be reviewed upon request.

Acceptance is confirmed once the first shipment has been moved after the below effective date.

Please sign here for your record of acceptance of the above accessories.

Rate Accepted by	
Position	
Effective Date	

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