

**TO ALL VALUED CUSTOMERS**

**Aero Delivery Ltd. makes every effort to provide the best service possible with the resources we have. However, there are some conditions that are beyond our control.**

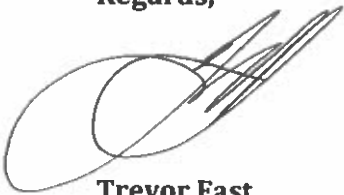
**With the cold weather and winter fast approaching we are starting to prepare for these conditions. We have taken all the steps necessary to minimize the risk of exposure to the cold but cannot always ensure proper coverage due to mechanical limitations in extreme temperatures.**

**Aero Delivery Ltd. will respectfully ask all shippers to ship their entire product at "Shippers Risk" when the outside temperature falls below -30 degrees C with a wind chill. In situations with extreme temperatures, we feel we need to share the risk associated with moving temperature sensitive freight.**

**While every effort is to move your product in a safe an efficient manner, we also need watch out for the safety of our drivers. Our company policy is not to allow our drivers to drive in conditions that would risk their safety and the safety of your product. If these decisions to stay safe affect your delivery commitments, we will not take responsible for any fines that are levied due to delays in the delivery over road conditions we cannot control.**

**Thank you for your cooperation on this matter.**

**Regards,**



**Trevor Fast  
General Manager**